

Important Updates Regarding Issuance and Acceptance of Euro and GBP Drafts and Cheques

February 14, 2024

Dear Valued Customers:

We are pleased to inform you that our correspondent banking services for processing Euro and British Pound (GBP) transactions have successfully transitioned to Bank of America. Your patience and cooperation throughout this process have been greatly appreciated.

As part of our continued efforts to enhance your banking experience, we would like to inform you of some changes to our services:

PROCESS CHANGE	EFFECTIVE DATE
<p>Ceasing Euro and GBP Draft Issuance: Until March 18th, 2024, all Euro and GBP draft requests will be processed as wire transfers at no additional cost.</p> <p>Effective March 18th, 2024, NBD will cease the issuance of Euro and GBP drafts. We encourage customers to utilize NBD's Wire Transfer option, conveniently available online and in-branch, as an alternative means to facilitate this service. Normal wire transfer fees will apply. Please visit our website, nbdominica.com, for our schedule of fees and charges.</p>	<p>March 18th , 2024</p>
<p>Discontinuation of Acceptance of Euro Cheques Drawn on Italy and Portugal: NBD will no longer accept Euro cheques (bills negotiated) drawn in Italy and Portugal.</p>	<p>March 18th, 2024</p>
<p>No Longer Accepting Cheques in Euro and GBP Currencies: NBD will no longer accept cheques (bills negotiated) in Euro and GBP currencies.</p>	<p>January 01st, 2025</p>

These adjustments are essential for streamlining our processes and enhancing the efficiency of our services. If you have any questions or need assistance regarding these changes, please contact our customer support team at **767-255-2300** or email us at customersupport@nbd.dm.

We deeply appreciate your continued understanding and trust in the National Bank of Dominica Ltd. We remain dedicated to providing you with the best banking experience possible.

Sincerely,

Suzanne Joseph-Piper

Executive Manager, Corporate Communications, Marketing and Business Intelligence